RESERVATION FORM – EMERALD LIBERTE AND EMERALD LUMI

Tour: Sensations of the Seine & Normandy with Paris Departure Date: May 10, 2028

Group Name: CNB Destinations Club Group Number: 1196830

For Reservations Contact: John Sellers, john.sellers@bankatcnb.bank, or Sue Horchem, sue.horchem@bankatcnb.bank, 903-885-7523

IMPORTANT: Please print your name **EXACTLY** as it appears on your **passport**. We require a copy of your passport at the time of initial reservation or no later than two (2) weeks after making your reservation. Name corrections, after final payment due date, or after tickets have been issued, will result in additional fees being assessed.

Today's Date: _____

YOUR INFORMATION: (Please print your name **EXACTLY** as it appears on your passport)

Salutation (Mr., Mrs., Rev): _____

First: _____ Middle: _____ Last: _____ Suffix: _____

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: _____ Cell: _____ Email Address: _____

Passport Number: _____ Date of Issue (m/d/y): _____ Date of Expiration (m/d/y): _____

Place of Issue (Authority): _____ Nationality: _____ Global Entry/TSA # _____

Date of Birth (m/d/y): _____ Place of Birth: _____ Gender: ☐ Male ☐ Female

☐ Passport photo page attached/included with reservation form.

EMERGENCY CONTACT: (Please provide contact information of person **NOT** traveling with you)

Name: _____ Relationship: _____

Cell Phone #: _____ Home Phone #: _____

AIR AND ROOMING INFORMATION:

Departure airport: Dallas-Fort Worth, TX (DFW) ■ Mayflower Air ☐ Writing Own Air

Food Allergies or Special Dietary Requirements: ☐ Yes ☐ No

Are you bringing a Sleep Apnea Machine: ☐ Yes ☐ No

Are you bringing any Mobility Aids: ☐ Yes ☐ No

(If you checked YES to any of the above, you are required to fill out the corresponding information form.)

ROOM CATEGORY:

☐ **Single** (Select ☐ one bed *or* ☐ two beds) ☐ **Twin** (two beds) ☐ **Double** (one bed) ☐ **Guaranteed Share***

*Mayflower's Guaranteed Share Program is available on the Riviera, Vista and Horizon Decks standard staterooms only.

STATEROOM CATEGORY:

☐ Riviera Deck (CAT ES) ☐ Riviera Deck (CAT D) ☐ Vista Deck (CAT C) ☐ Horizon Deck (CAT A)

☐ Grand Balcony Suite (CAT S) ☐ Owner's One-Bedroom Suite (CAT SA)

Requested Cabin #: 1st Preference #:_____ 2nd Preference #: _____ 3rd Preference #: _____

We will make every effort to accommodate your preference of cabin category. All cabins are on a first come first reserve basis.

Rooming with: _____ **Please complete separate reservation form for traveling companion.**

PAYMENT INFORMATION:

By placing a deposit, you understand and accept the terms and conditions of Mayflower Cruises and Tours and Scenic Group. For details of the Scenic Group terms please visit https://www.emeraldcruises.com/terms-conditions

Purchasing Travelers Protection Plan (TPP): ☐ Yes ☐ No

Cruise price up to $5000: TPP $---------- Cruise price $5001 and up: TPP $619 per person

Deposit Amount: $500 per person + Travelers Protection Plan: $_____ = Total Amount Enclosed: $_____

Final Payment Due By: January 11, 2028 Make Checks Payable To: CNB Destinations Club

Mail Deposit To: CNB Destinations Club, 201 Connally Street, City: Sulphur Springs State: TX Zip Code: 75482

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CREDIT CARD INFORMATION:

If you would like to make your deposit by credit card, please provide the information to your group leader who will make your payment directly to Mayflower. VISA, MC, and Discover are accepted.

BOOKING CONDITIONS
2028 RIVER CRUISES

Payments:
All deposits and final payments can be made by check or credit card. We accept the following credit cards: Visa, MasterCard and Discover.

Prices Subject to Change:
We reserve the right to vary itineraries and prices and substitute facilities, hotels or events of equal or better quality if necessary.

Guaranteed Share Program for Single Travelers:
If you are traveling alone and would like a roommate for cost savings, let us know at the time of booking your reservation. Travelers must be non-smokers, cannot use a medical sleeping device or have specific needs like Handicapped room etc. to be eligible. Participants will be paired with another traveler of the same gender at the twin rate. If no roommate is available, you will get a single room at the twin rate. Guaranteed share reservations are available 180 days prior to tour departure. Guaranteed share reservations are only available on certain Cabin categories. Please call us for details.

Roommate Cancellation:
If you are booked as a "twin" and your roommate cancels their reservation, and you cannot find another roommate, you may either travel as a guaranteed share (see above) or travel as a single and pay the single supplement.

Health and Walking on Tour:
Some sites visited have limited motorcoach access and may involve considerable walking, stairs or inclines. Travelers should be in reasonably good health. Some programs include destinations in higher elevations that may have varying effects on individual travelers. Tour Managers and Coach Drivers cannot lift or assist travelers into transportation vehicles. Persons requiring assistance are required to be accompanied by a companion who is capable of and totally responsible for providing the assistance.

Revision Fees:
A fee of $25 per person per transaction will be charged for any changes, revisions or alterations made to your reservation after confirmation.

Luggage Handling:
The tour cost includes porterage for one average size suitcase. A charge of $5.00 per hotel will be collected by the Tour Manager for each additional piece of luggage that you bring.

Travel Documents:
Your travel documents will be in your possession approximately 14 days prior to departure. Documents include tour itinerary, departure and arrival information and times, hotel and ship information, clothing suggestions, baggage tags, plus any helpful hints.

Mayflower Loyalty Program:
Earn $150.00 travel credit for every River Cruise taken with Mayflower Cruises & Tours. No restrictions to the amount of credits an individual can acquire. Loyalty Credits can be applied to any reservation made within 16 months after the departure date of the tour they were earned on. Multiple credits can be used on a single tour. Credits are nontransferable but can be combined with Mayflower promotional savings. Some restrictions apply, call for details.

Smoke Free Environment:
All river cruise vessels have a no-smoking policy inside the vessel. There may be designated smoking areas outside on certain decks, and any smoking must be done in the designated areas only. While on the excursions, there is no smoking allowed on the motorcoach.

Travelers with Special Needs:
You must advise Mayflower at the time your booking is made of any disability requiring special attention. The special needs of our travelers will be accommodated with reasonable efforts to be made. Be aware that the Americans with Disabilities Act is applicable only within the United States and that accommodations for disabled travelers outside the United States may be more limited. If a traveler requires assistance, we require that he/she be accompanied by a companion who is capable of and totally responsible for providing the assistance. Neither Mayflower nor Tour Operator's personnel, nor its suppliers, may lift or physically assist travelers. If a traveler thinks he/she might need assistance during a trip, he/she should call Mayflower to determine what assistance might reasonably be provided. If special arrangements are provided, and these arrangements add to the Tour Operator's cost, the Tour Member will be responsible to pay the additional costs. Special individual assistance to travelers with special needs for walking, dining or other routine activities cannot be provided. Travelers requesting a handicapped room cannot be booked with Guaranteed Share accommodations.

Membership:
Mayflower and the respective Tour Operator reserve the right to withhold tour membership, or to require any traveler to leave a tour at any time, when such action is determined by Mayflower or the respective Tour Operator to be in the best interests of the traveler or the tour group. Children must be at least 12 years of age and accompanied by a guardian at all times.

Force Majeure:
Except where otherwise expressly stated in these terms and conditions we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our contract with you is prevented or affected by or you otherwise suffer any damage, loss or expense of any nature as a result of Force Majeure . "Force Majeure" means any event which we or the supplier of the services in question could not, even with all due care, foresee or avoid.

Responsibility:
These tour programs are operated by (1) Scenic Ship Services AG, Switzerland, for Rhine-Main-Danube River Cruises, (2) by Scenic Ship Services SAS, Fance, for France River Cruises, and by (3) Waratah Unipessoal LDA, Portugal, for Portuguese River Cruises, (1) - (3) each a "Tour Operator". In common with other companies, Mayflower acts only as a sales agent for Tour Members in arranging room accommodations, transportation, sightseeing, admissions and restaurants. Mayflower reserves the right in its sole discretion to make changes in the itinerary and is not responsible for expenses, loss of time, money or other occurrence resulting from a change of tour scheduling made for Tour Members. The Tour Operator reserves the right to accept, decline or retain any person as a member of the tour, and is not responsible for any losses or damages of personal property, or for injuries, expenses or damages incurred by any Tour Member.

Airline Security Measures:
The Transportation Security Administration requires that travelers provide their name exactly to their airline as it appears on their passport to be used while traveling, along with their date of birth and gender when making reservations to fly from the U.S. When making your flight reservations through Mayflower Cruises & Tours, you will be asked for this information by our staff. Due to airline security measures, your passport must match your airline ticket name and your tour reservation name or you may be denied aircraft boarding.

Passport & Visas:
Each U.S. citizen must have a valid passport. Expiration date of passport should be at least six months after the return date of the tour. If you don't have a passport, call our office and we'll tell you how to apply for one. Some countries require visas for entry by U.S. citizens. We will send instructions for visa applications if a visa is required for your tour. Holders of non-U.S. passports should contact their nearest consulate and inquire about the necessary passport or visa documentation required for entry into the countries visited. Visa fees and cost of obtaining a visa are not included in the tour price and are the responsibility of the traveler.

Medical Requirements:
Many countries have immunization requirements. Some countries require foreign visitors to have valid medical insurance on entry. Requirements vary by country and can change. Please check with your travel professional or call our office for details on which tours need these requirements. Specific instructions will be sent to you at 90 days prior to departure if your tour requires these conditions. Mayflower Cruises & Tours cannot be liable for delay or denial of entry due to missing documents.

Itinerary Changes:
There may be times when we may have to alter the scheduled itinerary, cruise vessels, hotels, shore excursions etc. due to weather conditions or conditions on the river in regards to water levels, locks, or other delays. Any changes in the itinerary due to these conditions will not result in eligibility for a refund. All itineraries are subject to change without prior notice and may need to be altered due to water level and other weather conditions.

Cruise Information:
(a) Noise, Vibration and Odor: While We take reasonable steps to minimize noise, vibrations and odors on the cruise ships, You acknowledge and accept that some noise, vibration and intermittent odors may be experienced on vessels and that We will not be liable to You in relation to any such noise, vibration or odors.

(b) Docking Position: During port stops, ships may dock side-by-side, obstructing views and requiring You to pass through other ships to embark and disembark.

The Travel Protection is offered for River Cruises the F431G plan.

DEPOSIT SCHEDULE: Emerald & Scenic River Cruises land/cruise tour price up to $5,000

Land/Cruise Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	$1,049	120 Days
• Without TPP Coverage	$500	120 Days
Land/Cruise Tour Only	**Deposit Per Person**	**Final Payment**
• With TPP Coverage	$1,049	120 Days
• Without TPP Coverage	$500	120 Days

DEPOSIT SCHEDULE: Emerald & Scenic River Cruises land/cruise tour price from $5,001 and up

Land/Cruise Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	$1,119	120 Days
• Without TPP Coverage	$500	120 Days
Land/Cruise Tour Only	**Deposit Per Person**	**Final Payment**
• With TPP Coverage	$1,119	120 Days
• Without TPP Coverage	$500	120 Days

DEPOSIT SCHEDULE: Majestic Mekong River Cruise; Treasures & Temples of Vietnam and Cambodia; Splendors of Europe

Land/Cruise Tour with Air*	Deposit Per Person	Final Payment
• With TPP Coverage	$1,119	120 Days
• Without TPP Coverage	$500	120 Days
Land/Cruise Tour Only	**Deposit Per Person**	**Final Payment**
• With TPP Coverage	$1,119	120 Days
• Without TPP Coverage	$500	120 Days

*Land tour price is based on twin occupancy rate

Payment Information: Listed above is a schedule of deposit and final payment due dates. You will note that the first category includes an optional Travelers Protection Plan (TPP). Within five business days of making your reservation, you must make your initial trip deposit. Once your trip deposit is made, you then have 24 hours to add on the Optional TPP if you choose to purchase. Please see "Travelers Protection Plan (TPP)" section in the next column for further explanation of this offering. By placing a deposit, you understand and accept the terms and conditions of Mayflower Cruises and Tours and Scenic Group. For details of the Scenic Group terms please visit https://www.emeraldcruises.com/terms-conditions

Refund and Cancellation Policy: Payments for land, air, and cruise arrangements, (less the deposit amount) will be refunded when cancellations are received prior to the final payment due date noted above. Deposits are non-refundable unless the optional Travel Protection Plan (TPP) is purchased at the time of booking and you have a covered claim. The Refund and Cancellation Policy is offered by Mayflower Cruises and Tours and is separate from the Travel Protection Plan.