

City National Bank uses a firm called The JHA Fraud Center, and they contact you if fraud is suspected on your debit card. They will only contact cardholders on behalf of City National Bank using the following communication channels:

- Phone Number: (800)-237-8990
- SMS Short Code: 96923
- Email - Includes our Fraud Center Phone number: (800)-237-8990

If you have not been contacted by the fraud center, but suspect fraud on your card please contact us at 1-833-501-8764.